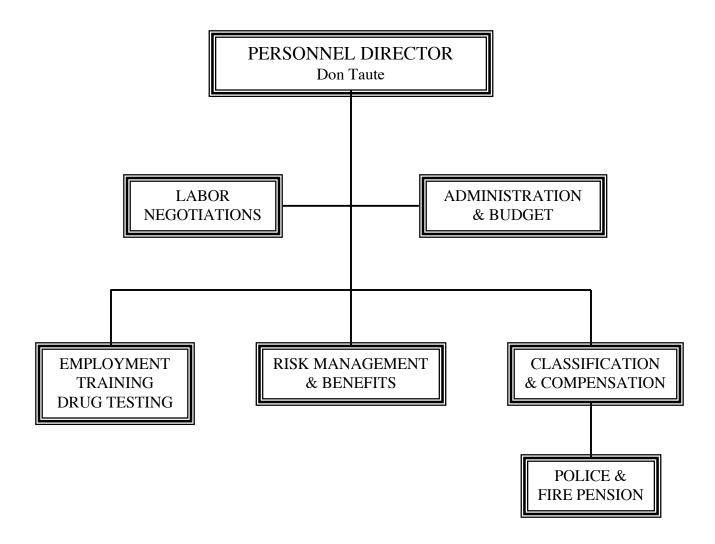
## CITY/COUNTY PERSONNEL DEPARTMENT



**GOAL:** To successfully carry out personnel responsibilities in a professional and ethical manner by providing support to all City and County departments and employees in the areas of recruitment, selection and placement of individuals in accordance with merit principles and Affirmative Action; by maintaining sound employee-employer relations through management of labor relations, compensation, classification, benefits and training; and by administering the Police and Fire pension plan. Risk Management's goal is to provide and administer insurance, training, loss control, claims, benefits and wellness services for our customers in a fair and efficient manner.

#### SIGNIFICANT CHANGES FOR THE LAST FIVE YEARS

- 2003: Implemented a benefits consultant RFP. Moved outsourced TPA position to in-house for greater cost efficiency. Risk Management co-sponsored back safety training for all Lincoln Fire & Rescue employees to reduce back injuries. The Wellness Committee structure was formally approved by an Executive Order.
- 2004: Developed an electronic subsequent report form (Form Y) for reporting to the Workers Compensation Court. City of Lincoln earned a Silver Award through WELCOA. Completed a vision care RFP. Developed performance appraisal training course for supervisors.
- 2004-2005: Developed internet access to the employment process, develop on-line job application process and automated rating process. Standardized benefits and prepared for a transition of management over the next few years. Completed RFP for long term care. Established new loss reporting forms and placed these on the internet and intranet. Updated AR-19. Completed an RFP for health insurance, saving money in the change of carriers. Initiated an ordinance change authorizing up to \$25,000 in tort settlements without Council approval necessary.
- 2005: Developed an on-line requisition process. Developed an updated job interview training program.

  Developed a process to make local criminal history reports for all job applicant finalists. Participated in a Federal Department of Transportation audit of the FTA Drug and Alcohol Testing Program.
- 2006: Enhanced the employee assistance program to include an on-line resource for employees and their immediate families. Completed an RFP for a Workers Compensation Clinic for the City with St. Elizabeth's Company Care & Linc Care Facilities. Completed a Life Insurance RFP, for the City and County; executed with the Hartford. Took COBRA and Retiree billing operations in-house. This conversion was completed for both the City and County. Created an insurance agreement between the City, County and Public Building Commission.
- 2006-2007: Completed an insurance broker RFP; also, initiated fiduciary liability insurance for Police & Fire Pension fund and other funds with potential fiduciary liability. Completed a Voluntary Benefits RFP and a Benefits Consultant RFP. Completed an RFP for Workers Compensation bill review services. Completed a Risk Management & Benefits Division Annual Report, now on the Risk Management intranet page. Completed an RFP for Long Term Care Insurance, and began implementation. Initiated a City Wellness website under Personnel Department.

#### PROJECTED CHANGES FOR THE NEXT FIVE YEARS

- Achieve acceptable diversity in the City/County workforce.
- Develop reference booklets for supervisors for Applicant Background Checks and other employment processes.
- Move Police and Fire Pension Analysis system to City Intranet.
- Create a real COLA for the Police and Fire Pension to replace the 13<sup>th</sup> Check System.
- Develop an employee wellness program.
- Develop on line "fill in" and email reporting of all loss reports.
- Initiate wellness credits for employees.
- Assist with GASB 45 (OPEB Liability) study and alternatives.
- Initiate web based open enrollment of employee benefits.

|                     | 2006-07   | 2007-08 2008-09 |           | 2008-09 |  |  |  |  |  |
|---------------------|-----------|-----------------|-----------|---------|--|--|--|--|--|
|                     |           |                 |           |         |  |  |  |  |  |
| EXPENDITURE SUMMARY |           |                 |           |         |  |  |  |  |  |
| PERSONNEL           | 1,250,345 | 1,277,723       | 1,326,253 | 0       |  |  |  |  |  |
| SUPPLIES            | 20,083    | 22,244          | 21,319    | 0       |  |  |  |  |  |
| SERVICES            | 400,247   | 464,896         | 425,448   | 0       |  |  |  |  |  |
| EQUIPMENT           | 2,364     | 0               | 4,000     | 0       |  |  |  |  |  |
| TRANSFERS           | 0         | 0               | 0         | 0       |  |  |  |  |  |
|                     | 1,673,039 | 1,764,863       | 1,777,020 | 0       |  |  |  |  |  |

BUDGET

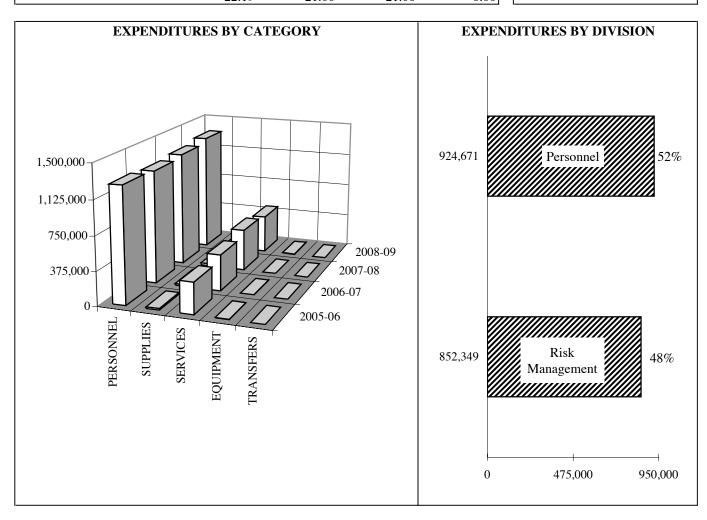
ACTUAL

MAYOR'S COUNCIL RECOMM. ADOPTED

| REVENUE SUMMARY            |           |           |   |  |  |  |  |
|----------------------------|-----------|-----------|---|--|--|--|--|
| GENERAL FUND               | 927,529   | 924,671   | 0 |  |  |  |  |
| POLICE & FIRE PENSION FUND | 115,872   | 119,233   | 0 |  |  |  |  |
| USER FEES                  | 837,334   | 852,349   | 0 |  |  |  |  |
|                            | 1,880,735 | 1,896,253 | 0 |  |  |  |  |

| FULL TIME EQUIVALENT EMPLOYEES SUMMARY |       |       |       |      |  |  |  |
|--|-------|-------|-------|------|--|--|--|
| PERSONNEL                              | 15.00 | 14.00 | 14.00 | 0.00 |  |  |  |
| RISK MANAGEMENT                        | 6.19  | 6.00  | 6.00  | 0.00 |  |  |  |
| POLICE & FIRE PENS.                    | 1.00  | 1.00  | 1.00  | 0.00 |  |  |  |
| _                                      | 22.19 | 21.00 | 21.00 | 0.00 |  |  |  |

# 



GENERAL FUND AND POLICE & FIRE PENSION FUND

| ERSO         | NNEL DIVISION  | POLICE           | & FIRE PEN         |             |
|--------------|--|------------------|--------------------|-------------|
|              | AM STATEMENTS ECTIVES  | ACTUAL           | ESTIMATED          | PROJECTED   |
| ODJ          |  |                  |                    |             |
|              | PERFORMANCE MEASURES   | 2006-07          | 2007-08            | 2008-09     |
| 1. Pro<br>A. | vide improved service to the Public by ensuring employee effectiveness,<br>Administer employee benefit plans.  1. Actual number of City and County health and dental | retention and jo | b satisfaction.    |             |
|              | enrollment forms received during the year.  2. Actual number of City and County employee benefit   | 5,450            | 4,500              | 4,500       |
|              | questions received during the year.  3. Actual number of City and County open enrollment meetings held to provide useful information to employees                    | 12,624           | 10,500             | 10,700      |
|              | selecting benefits.  | 101              | 100                | 100         |
| В.           | Retain employees, increase morale and provide improved service to the 1. Employees utilizing Employee Assistance Program.  | e public.        |                    | 1,200       |
| C.           | Maintain and process employee records.  1. Error rate in processing approximately 9,000 personnel  |                  |                    |             |
|              | action (PA) forms.   | .005%            | <1.25%             | <1.0%       |
| D.           | Coordinate the development and application of the classification, comp  1. Conduct classification audits to ensure employees properly                                | pensation and la | bor relations func | tions.      |
|              | allocated.   | 56               | 50                 | 50          |
|              | <ol> <li>Labor contracts signed during the next fiscal year.</li> <li>Conduct on-going review of classification system revising</li> </ol>                           | 1                | 6                  | 7           |
|              | and creating classes as required.  | 40               | 50                 | 50          |
| E.           | Administer the Police and Fire Pension Fund.   |                  |                    |             |
|              | 1. Return on investments.  | 13.7%            | 7.5%               | 7.5%        |
|              | 2. Cost of administration as a percentage of market value.   | .13%             | .15%               | .20%        |
|              | vide support to City and County departments in the areas of recruitment armative action and merit principles.  |                  |                    | oportunity, |
| A.           | Process job requisitions, evaluate and certify qualified candidates and n  | otify unsuccessi | ful applicants.    |             |
|              | 1. Number of job applicants.   | 10,843           | 14,000             | 12,000      |
|              | 2. Number of employment requisitions.  | 319              | 525                | 425         |
| B.           | Number of pre-employment examinations administered to applicants.  | 951              | 1,200              | 1,000       |

### GENERAL FUND AND POLICE FIRE PENSION FUND

#### PERSONNEL DIVISION

#### **COMMENTS:**

1. Moved the funding for the Affirmative Action Program to the Mayor's Office.

| EQUIPMENT DETAIL |                     |                |  |  |  |  |  |  |  |
|------------------|---------------------|----------------|--|--|--|--|--|--|--|
| EQUIPM           | ENT DETAIL<br>MAYOR |                |  |  |  |  |  |  |  |
|                  |                     |                |  |  |  |  |  |  |  |
|                  | <u>2008-09</u>      | <u>2008-09</u> |  |  |  |  |  |  |  |
| Laptop Computer  |                     |                |  |  |  |  |  |  |  |
| Projector        | 1,000               |                |  |  |  |  |  |  |  |
|                  |                     |                |  |  |  |  |  |  |  |
|                  |                     |                |  |  |  |  |  |  |  |
|                  |                     |                |  |  |  |  |  |  |  |
|                  |                     |                |  |  |  |  |  |  |  |
|                  |                     |                |  |  |  |  |  |  |  |
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|                  |                     |                |  |  |  |  |  |  |  |
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|                  |                     |                |  |  |  |  |  |  |  |
|                  |                     |                |  |  |  |  |  |  |  |
|                  |                     |                |  |  |  |  |  |  |  |
|                  |                     |                |  |  |  |  |  |  |  |
|                  |                     |                |  |  |  |  |  |  |  |
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|                  |                     |                |  |  |  |  |  |  |  |
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|                  |                     |                |  |  |  |  |  |  |  |
|                  |                     |                |  |  |  |  |  |  |  |
|                  |                     |                |  |  |  |  |  |  |  |

1,000

0

|           | ACTUAL<br>2006-07 | BUDGET<br>2007-08 | MAYOR<br>2008-09 | COUNCIL<br>2008-09 |
|-----------|-------------------|-------------------|------------------|--------------------|
|           | EXPENDI           | TURE SUMM         | IARY             |                    |
| PERSONNEL | 782,134           | 782,833           | 813,173          | 0                  |
| SUPPLIES  | 14,591            | 14,094            | 12,990           | 0                  |
| SERVICES  | 89,624            | 130,602           | 97,508           | 0                  |
| EQUIPMENT | 1,596             | 0                 | 1,000            | 0                  |
| TRANSFERS | 0                 | 0                 | 0                | 0                  |
| TOTAL     | 887,945           | 927,529           | 924,671          | 0                  |

| REVENUE SUMMARY       |           |           |   |  |  |  |  |
|-----------------------|-----------|-----------|---|--|--|--|--|
| GENERAL FUND          | 927,529   | 924,671   | 0 |  |  |  |  |
| POLICE & FIRE PENSION | 115,872   | 119,233   | 0 |  |  |  |  |
| TOTAL                 | 1,043,401 | 1,043,904 | 0 |  |  |  |  |

| SERVICES SUMMARY |        |         |        |   |  |  |  |  |
|------------------|--------|---------|--------|---|--|--|--|--|
| Contractual      | 40,113 | 78,578  | 44,018 | 0 |  |  |  |  |
| Travel/Mileage   | 221    | 290     | 290    | 0 |  |  |  |  |
| Print/Copying    | 7,882  | 10,170  | 11,640 | 0 |  |  |  |  |
| Insurance        | 1,852  | 2,333   | 2,404  | 0 |  |  |  |  |
| Utilities        | 5,371  | 5,000   | 5,000  | 0 |  |  |  |  |
| Maint./Repair    | 148    | 175     | 175    | 0 |  |  |  |  |
| Rentals          | 32,681 | 32,681  | 32,681 | 0 |  |  |  |  |
| Miscellaneous    | 1,355  | 1,375   | 1,300  | 0 |  |  |  |  |
| TOTAL            | 89,624 | 130,602 | 97,508 | 0 |  |  |  |  |

|   |       |                                   | PERSONNEL :      | DETAIL       |              |                |                |                |
|---|-------|-----------------------------------|------------------|--------------|--------------|----------------|----------------|----------------|
|   | CLASS |                                   |                  | <b>EMPLO</b> | YEES         | BUDGET         | MAYOR          | COUNCIL        |
| ( | CODE  | <u>CLASS</u>                      | <b>PAY RANGE</b> | <u>07-08</u> | <u>08-09</u> | <b>2007-08</b> | <u>2008-09</u> | <u>2008-09</u> |
|   |       | GENERAL FUND                      |                  |              |              |                |                |                |
| X | 0032  | Excluded Senior Office Asst.      | 27,770-36,630    | 1.00         | 1.00         | 36,086         | 36,085         |                |
| X | 0608  | Employment Clerk                  | 28,743-37,870    | 2.00         | 2.00         | 72,581         | 74,062         |                |
| E | 0610  | Compensation Technician II        | 39,938-56,252    | 1.00         | 1.00         | 49,118         | 51,532         |                |
| X | 0612  | Personnel Clerk                   | 28,743-37,870    | 3.00         | 3.00         | 101,635        | 103,918        |                |
| E | 0614  | Employment Technician II          | 39,938-56,252    | 2.00         | 2.00         | 109,905        | 111,596        |                |
| M | 0615  | Benefits Specialist               | 47,347-81,040    | 1.00         | 1.00         | 71,465         | 73,459         |                |
| M | 0617  | Personnel Coordinator             | 48,821-99,569    | 1.00         | 1.00         | 95,053         | 97,573         |                |
| M | 0618  | Compensation Manager              | 48,821-99,569    | 1.00         | 1.00         | 94,973         | 97,674         |                |
| D | 0619  | Personnel Director                | 54,639-129,452   | 1.00         | 1.00         | 102,305        | 104,352        |                |
| E | 0634  | Personnel Operations Specialist   | 39,938-56,252    | 1.00         | 1.00         | 55,969         | 55,968         |                |
|   |       | Salary Adjustment                 |                  |              |              |                | 13,422         |                |
|   |       | Vacancy/Turnover Savings          |                  |              |              | -7,891         | -8,062         |                |
|   |       | Fringe Benefits (Workers Compensa | ntion)           |              |              | 1,634          | 1,594          | 0              |
|   |       |                                   | _                | 14.00        | 14.00        | 782,833        | 813,173        | 0              |
|   |       | POLICE & FIRE PENSION FUND        |                  |              |              |                |                |                |
| M | 0620  | Pension Officer                   | 48,821-99,569    | 1.00         | 1.00         | 84,231         | 86,515         |                |
|   |       | Salary Adjustment                 |                  |              |              |                | 1,081          |                |
|   |       | Fringe Benefits                   |                  |              |              | 31,641         | 31,637         |                |
|   |       | -                                 | _                | 1.00         | 1.00         | 115,872        | 119,233        | 0              |

WORKER'S COMPENSATION LOSS FUND

| PROGR     | AM STATEMENTS  |                            |                  |             |
|-----------|--|----------------------------|------------------|-------------|
| OBJ       | ECTIVES  | ACTUAL                     | ESTIMATED        | PROJECTED   |
|           | PERFORMANCE MEASURES   | 2006-07                    | 2007-08          | 2008-09     |
| 1 Adr     | ninister insurance and self-insurance programs for the City.   |                            |                  |             |
| 1. Adr A. | Research insurance markets, prepare bid specifications and cos | st effectively purchase in | surance coverage |             |
| 71.       | Cost of insurance coverage.                                    | \$1,576,009                | \$1,600,000      | \$1,400,000 |
| B.        | Review coverage, budget annual costs and maintain actuarial s  |                            |                  |             |
|           | 1. Cost of self-insured liability coverage.                    | \$937,000                  | \$1,000,000      | \$1,000,000 |
|           | 2. Cost of self-insured worker's compensation coverage.        | \$2,433,000                | \$2,700,000      | \$2,800,000 |
|           | 3. Cost of coverage as a percent of total payroll.             | 1.65%                      | 2%               | 2%          |
| 2. Adr    | ninister the self-insured claims programs.                     |                            |                  |             |
| A.        | Cost to effectively administer Worker's Compensation claims    |                            |                  |             |
|           | 1. Worker's Compensation claims paid and/or reserved.          | 261                        | 280              | 270         |
|           | 2. Claims reported per \$1,000,000 of payroll.                 | 1.77                       | 1.85             | 1.80        |
|           | 3. Total amount of claims paid and/or reserved.                | \$2,038,425                | \$2,000,000      | \$2,100.000 |
|           | 4. Injury leave hours paid.                                    | 26,662                     | 23,000           | 25,000      |
| B.        | Cost to effectively administer general liability claims.       |                            |                  |             |
|           | 1. Liability number of claims paid and/or reserved.            | 62                         | 70               | 65          |
|           | 2. Claims per \$1,000,000 of operating budget.                 | .24                        | .35              | .35         |
|           | 3. Total amount of claims paid and/or reserved.                | \$400,185                  | \$500,000        | \$600,000   |
| C.        | Cost to effectively administer transit liability claims.       |                            |                  |             |
|           | 1. Transit liability number of claims paid and/or reserved.    | 27                         | 40               | 40          |
|           | 2. Claims paid per 1,000,000 of miles driven.                  | 14.96                      | 20               | 18          |
|           | 3. Total amount of claims paid and/or reserved.                | \$42,573                   | \$200,000        | \$200,000   |
| D.        | Cost to effectively administer police liability claims.        |                            |                  |             |
|           | 1. Police liability number of claims paid and/or reserved.     | 2                          | 7                | 5           |
|           | 2. Claims paid per \$1,000,000 of payroll.                     | .01                        | .15              | .10         |
|           | 3. Total amount of claims paid and reserved.                   | \$12,075                   | \$150,000        | \$150,000   |
| E.        | Cost to effectively administer auto liability claims.          |                            |                  |             |
|           | 1. Auto liability number of claims paid and/or reserved.       |                            |                  | 75          |
|           | 2. Claims paid per \$1,000,000 of payroll.                     |                            |                  | .50         |
|           | 3. Total amount of claims paid.                                |                            |                  | \$500,000   |

<sup>3.</sup> Administer a safety program for all departments.

RISK MANAGEMENT DIVISION

<sup>4.</sup> Coordinate all employee safety training.

#### WORKERS COMPENSATION LOSS FUND

#### RISK MANAGEMENT DIVISION

#### **COMMENTS:**

1. No significant changes are proposed in this budget.

| EQUIPME           | NT DETAII      | _              |                    | ACTUAL  | BUDGET          | MAYOR    | COUNCIL |  |
|-------------------|----------------|----------------|--------------------|---------|-----------------|----------|---------|--|
|                   | MAYOR          | COUNCIL        |                    | 2006-07 | 2007-08         | 2008-09  | 2008-09 |  |
|                   | <u>2008-09</u> | <u>2008-09</u> |                    | EXDENDI | TOTIDE CLIMA    | I A D X7 |         |  |
| Replace Computers | 3.000          |                | DED 6 6 3 13 15 15 |         | TURE SUMM       |          |         |  |
|                   | -,             |                | PERSONNEL          | 468,212 | 494,890         | 513,080  | 0       |  |
|                   |                |                | SUPPLIES           | 5,491   | 8,150           | 8,329    | 0       |  |
|                   |                |                | SERVICES           | 310,623 | 334,294         | 327,940  | 0       |  |
|                   |                |                | EQUIPMENT          | 768     | 0               | 3,000    | 0       |  |
|                   |                |                | TRANSFERS          | 0       | 0               | 0        | 0       |  |
|                   |                |                | TOTAL              | 785,094 | 837,334         | 852,349  | 0       |  |
|                   |                |                |                    | REVEN   | REVENUE SUMMARY |          |         |  |
|                   |                |                | USER FEES          |         | 837,334         | 852,349  | 0       |  |
|                   |                |                | TOTAL              | _       | 837,334         | 852,349  | 0       |  |
|                   |                |                | SERVICES SUMMARY   |         |                 |          |         |  |
|                   |                |                | Contractual        | 60,040  | 77,020          | 68,204   | 0       |  |
|                   |                |                | Travel/Mileage     | 762     | 600             | 750      | 0       |  |
|                   |                |                | Print/Copying      | 2,138   | 4,000           | 4,300    | 0       |  |
|                   |                |                | Insurance          | 1,626   | 2,112           | 2,469    | 0       |  |
|                   |                |                | Utilities          | 2,967   | 3,600           | 3,750    | 0       |  |
|                   |                |                | Maint./Repair      | 0       | 0               | 0        | 0       |  |
|                   |                |                | Rentals            | 25,407  | 25,408          | 25,408   | 0       |  |
| _                 |                |                | Miscellaneous      | 217,682 | 221,554         | 223,059  | 0       |  |
|                   | 3,000          | 0              | TOTAL              | 310,623 | 334,294         | 327,940  | 0       |  |

|   | IOTAL         | <i>J J</i> 1 | .0,023       | 334,294        | 327,940        | U              |  |  |  |
|---|---------------|--------------|--------------|----------------|----------------|----------------|--|--|--|
| PERSONNEL DETAIL                          |               |              |              |                |                |                |  |  |  |
| CLASS                                     |               | EMPLO        | YEES         | BUDGET         | MAYOR          | COUNCIL        |  |  |  |
| CODE CLASS                                | PAY RANGE     | <u>07-08</u> | <u>08-09</u> | <u>2007-08</u> | <u>2008-09</u> | <u>2008-09</u> |  |  |  |
| X 0032 Excluded Senior Office Asst.       | 27,770-36,630 | 1.00         | 1.00         | 35,602         | 35,831         |                |  |  |  |
| M 1320 Risk Manager                       | 48,821-99,569 | 1.00         | 1.00         | 93,040         | 95,617         |                |  |  |  |
| E 1321 Workers Comp Claims Specialist     | 36,216-51,137 | 1.00         | 1.00         | 51,137         | 51,137         |                |  |  |  |
| M 1322 Claims & Insurance Coordinator     | 47,347-81,040 | 1.00         | 1.00         | 71,465         | 74,172         |                |  |  |  |
| M 1324 Safety and Training Coordinator    | 47,347-81,040 | 1.00         | 1.00         | 62,293         | 62,124         |                |  |  |  |
| M 1326 Workers' Compensation Claims Coord | 47,347-81,040 | 1.00         | 1.00         | 59,115         | 61,278         |                |  |  |  |
| Salary Adjustment                         |               |              |              |                | 5,171          |                |  |  |  |
|   |               |              |              |                |                |                |  |  |  |
|   |               |              |              |                |                |                |  |  |  |
|   |               |              |              |                |                |                |  |  |  |
|   |               |              |              |                |                |                |  |  |  |
|   |               |              |              |                |                |                |  |  |  |
|   |               |              |              |                |                |                |  |  |  |
|   |               |              |              |                |                |                |  |  |  |
|   |               |              |              |                |                |                |  |  |  |
| Fringe Benefits                           |               |              |              | 122,238        | 127,750        | 0              |  |  |  |
| TOTAL                                     | -             | 6.00         | 6.00         | 494,890        | 513,080        | 0              |  |  |  |
| <u> </u>                                  |               |              |              |                |                |                |  |  |  |